

HIS DIPC Network and Development Programme  
 Navigating the minefield: dealing with complaints, litigation and the media  
 9 December 2022, Online via Zoom

<b>09:30 – 09:35</b>	Welcome and Opening Remarks	<b>Elizabeth Ridgway</b> , Chair
<b>09:35 – 10:05</b>	Investigating and responding to a complaint	<b>Nick Deal</b> , Barrister and Subject Matter Expert at Bond Solon Training
<b>10:05 – 10:50</b>	Workshop Part 1: Preparing for an appearance in court	<b>Nick Deal</b> , Barrister and Subject Matter Expert at Bond Solon Training
<b>10:50 – 11:10</b>	Coffee Break	
<b>11:10 – 11:40</b>	Workshop Part 2: Preparing for an appearance in court	<b>Nick Deal</b> , Barrister and Subject Matter Expert at Bond Solon Training
<b>11:40 - 12:10</b>	How the COVID Pandemic impacted duty of candour	<b>Robert Wheeler</b> , Associate Medical Director, Department of Clinical Law, University Hospital of Southampton
<b>12:10 – 13:00</b>	Lunch Break	
<b>13:00 – 13:30</b>	A coroner's perspective – essential knowledge for the expert witness	<b>Karen Harrold</b> – Head of the Appeals & Review Unit at Crown Prosecution Service
<b>13:30 – 14:00</b>	Taking a pragmatic approach to the management of risk	<b>Elaine Cloutman Green</b> , IPC Consultant University College London
<b>14:00 – 14:30</b>	Exploring the cost of HCAI litigation	<b>Michelle Stafford</b> , Safety and Learning Lead, NHS Resolution
<b>14:30 – 15:00</b>	Coffee break	
<b>15:00 – 16:30</b>	Workshop: Dealing with the media	<b>Kati Whitaker</b> , Freelance broadcast journalist

