

**HIS DIPC Network and Development Programme**  
**Managing services and infrastructure – getting the basics right**  
 6 December 2019, Royal College of Physicians, London, UK

<b>09:30 – 10:00</b>	Registration and refreshments	
	<b><i>Sterile services &amp; decontamination</i></b>	
<b>10:00 – 10:25</b>	Investigating and responding to a complaint	<b>Sharon Fox</b> , University Hospitals Birmingham NHS Foundation Trust
<b>10:25 – 10:50</b>	It's all in the planning: how to close sterile services without anybody noticing	<b>Alison Gee and Fiona Roche</b> , Nottingham University Hospital Trust
	<b><i>Domestic services</i></b>	
<b>10:50 – 11:20</b>	In-house vs externally contracted services – how to ensure quality and when to reconfigure the service	<b>Dr Stuart Windsor</b> , University Hospitals Plymouth NHS Trust
<b>11:20 – 11:35</b>	Coffee and tea	
	<b><i>Water quality</i></b>	
<b>11:35 – 12:00</b>	What does the DIPC want from the water safety committee?	<b>Dr Michael Weinbren</b> , Sherwood Forest NHS Foundation Trust
<b>12:00 – 12:25</b>	What happens when a trust fails to deliver safe water?	<b>Tim Wafer</b> , The Water Solutions Group
<b>12:25 – 13:10</b>	Lunch and networking	
	<b><i>Ventilation</i></b>	
<b>13:10 – 13:40</b>	Procedures, ventilation and risk: what can you get away with?	<b>Peter Hoffman</b> , Public Health England
<b>13:40 – 14:10</b>	How important is ventilation in ward isolation?	<b>Karren Staniforth</b> , Nottingham University Hospitals NHS Trust
	<b><i>Building design and management</i></b>	
<b>14:10 – 14:35</b>	The role of the DIPC in new build design – who makes the decisions?	<b>Dr Elizabeth Darley</b> , North Bristol NHS Trust
<b>14:35 – 15:00</b>	After you move in - facilities management and the DIPC	<b>Dr Mark Garvey</b> , University Hospitals Birmingham NHS Foundation Trust
<b>15:00-15:20</b>	Coffee and tea	
<b>15:20-16:00</b>	Hot topic: Updated CJD guidance	<b>Dr Katy Sinka</b> , Public Health England
<b>16:00-17:00</b>	Social: refreshments and networking	



